

# FAQs

## on the new Treasury Bills & Treasury Bonds feature on the Fidelity Mobile App

### 1 What is the Treasury Bills & Treasury Bonds feature on the Fidelity Mobile App?

It is a new feature on the Fidelity Mobile App that allows customers to buy and sell treasury bills and treasury bonds.

### 2 Why can I use the Fidelity Mobile App for my banking transactions but I cannot access the Treasury Bills & Treasury Bonds feature?

Before you can buy or sell treasury bills and treasury bonds on the Fidelity Mobile App, you will need to be registered with the Central Securities Depository (CSD).

### 3 How do I register to use the Treasury Bills & Treasury Bonds feature on the Fidelity Mobile App?

You can visit any of our 75 branches nationwide to register for a CSD account.

### 4 What can I do with the feature?

- View list of available securities.
- Purchase securities (treasury bills and treasury bonds).
- Rediscount securities (full or partial liquidation).
- Have a real-time view of total securities holdings.

### 5 Can I purchase more than one treasury bill or treasury bond?

Yes, you can purchase multiple treasury bills and/or treasury bonds. There is no limit to the number of treasury bills and treasury bonds that a customer can purchase.

### 6 Will I need to visit a Fidelity Bank branch at any point in time to complete a transaction?

No, transacting on the Fidelity Mobile App is instant.

### 7 What is the transaction flow (step-by-step user guide) of the service?

On the Home page on the Fidelity Mobile App, follow the steps below:

- Select **View All**
- Click on the **Investments** drop down menu
- Select **Treasury Bills & Treasury Bonds**
- Click on the **Select Operation** drop down menu to select from the list of transactions: Balance Enquiry, Purchase, Rediscount Full or Rediscount Partial.

### 8 Can I purchase and rediscount a treasury bill or treasury bond at any time?

Yes, the feature is available to you 24/7.

### 9 What are the fees or charges for this feature?

There are no fees applied, the feature is free.

### 10 Can I purchase treasury bills and treasury bonds for someone else?

No, the Fidelity Mobile App is user specific and all transactions apply to the user's account.