



Visa Staycation Reward FAQs

1. Question: What does the Staycation Reward entail?

Answer:

- 2 Night stay for 2 Guests at Labadi Beach Hotel, Accra, Ghana.
- Breakfast, Lunch & Dinner (for two people)

2. Question: Can I transfer my prize to another person or redeem for cash?

Answer: The staycation voucher is non-transferable and not exchangeable for cash.

3. Question: How do I get the physical voucher?

Answer: Please contact your bank to collect the physical voucher ahead of booking your stay at the hotel, the physical voucher is required at the Hotel.

4. Question: How long is the voucher valid?

Answer: This staycation voucher is valid till 30th September 2022.

5. Question: How do I confirm my staycation booking at the Hotel?

Answer: Please call **Labadi Hotel Reservations: 0302-772501-6** at least one week ahead of your planned stay to make your reservation before going to the hotel. This is mandatory in order to ensure confirm your booking at Labadi Hotel.

6. Question: Who bears any additional costs during my stay at the Hotel?

Answer: Visa will only bear costs expressly stated on 1 above, any other costs incurred at the hotel will be borne by the winner.

7. Question: What other conditions should I be mindful of?

Answer: The 2-day staycation period at Labadi Beach Hotel excludes National Public Holidays during the period and Easter Holiday.

You shall be responsible for ensuring compliance with all health and safety protocols during your stay at the Hotel and for all health and safety matters arising from or related to your stay at the Hotel. Visa shall in no way be responsible or liable to you on this account.

